



MAKING A HOUSING APPLICATION AT WSHA

WSHA accepts applications for housing from anyone aged 16 years or over.

A copy of the WSHA Allocation & Lettings Policy is available at the office, or one can be sent out to you. You can also find it on our website.

If you need the policy or application in other languages or in Braille, large print or on audiotape, please let us know.

Once you have completed the housing application form, please return it along with the equal opportunities form and any additional applicable forms to: **Whiteinch and Scotstoun Housing Association, The Whiteinch Centre, 1 Northinch Court, Glasgow, G14 0UG**. You can also upload a copy of your completed form and email it to us at allocations@wsha.org.uk

The information you give will be used to assess your need for housing, check your eligibility and to verify your details. All information will be treated confidentially. If you provide false or misleading information your application will be cancelled.

If you need help completing the form, please call 0141 959 2552. We may be able to help you over the telephone. If you prefer to meet face to face or across video, please call the office to make an appointment at one of our allocation's surgeries.

Please note we will not process your application form if there is missing information and no proof provided. In this case your application will be returned to you and the sections highlighted to show what information you still need to provide.

What happens next?

- We'll assess your application to verify your housing need and what size of property you need. We use our Allocations & Lettings Policy to award points, based on your current circumstances. See enclosed points summary. This is why your form must be completed as we cannot assess your application if there is missing information.
- The applicants with the highest points are those who have been assessed as having the greatest housing need and will be offered a property when one becomes vacant.

- Within 10 days of receiving a fully completed application form we will let you know what points you have, details of your right to appeal and a questionnaire asking how you found the application process.
- Before we offer anyone a property, we visit them at home to check their circumstances, match what is on their application and seek references. We will contact you to arrange this visit. If you fail to respond no visit will be conducted and no offer will be made.

How likely am I to be offered a property?

It is very difficult to predict if we will be able to offer you a home. Whiteinch & Scotstoun is an area of high demand, and we have a low turnover of properties. Almost all our properties are flats.

If you have between 0 – 40 points it is extremely unlikely we will offer you a property and you should look at other housing options. You can apply to as many housing providers as you want.

Every week more people are added to our waiting list for accommodation. This means your place on the list will change. As at 03/11/2025 we had 871 people on our list and in 2024/25 we only had 94 vacancies.

	Studio	1 bed	2 bed	3 bed	4 bed	5 bed
Average weekly Rent	£92.38	£98.41	£103.32	£119.08	£121.62	£138.7

We have only let 2 x 4-bedroom properties since 2016.

Where are our properties?

Location	Studio	2 Apt	3 Apt	4 Apt	5 Apt	6 Apt	Total	Notes
Balshagray Crescent		1	5				6	1 x wheelchair adapted
Byron Street			8	4	2		14	4 x wheelchair adapted
64 Curle Street (high rise)		40	80				120	
Curle Street		17	20				37	
Dumbarton Road	5	150	59	12	3	2	229	
Earl Street	4	99	61	20	1		183	
Edzell Court			4	5	2		10	
Edzell Place		1	2		1		4	
Edzell Street		6	4	8			18	
Ferryden Court				42			41	

Fore Street		21	11	6			38	
Glendore Street		21	10	3			34	1 x wheelchair adapted
Haldane Street	5	12	18	2			37	2 x wheelchair adapted
Harland Street		16	2				18	
Harmsworth Street		2					2	
Haylynn Street		25	3	3			31	
Henrietta Street		27	23	6	2		58	
Medwyn Street	5	39	44	13			101	1 x wheelchair adapted
Methil Street		25	26	14			65	
Northinch Court		10	8				16	
Northinch Street		20	24	14			57	
Palladium Place		26	11				37	
Primrose Court		30		1			31	
Primrose Street		14	17	8	1		40	
Scotstoun Street		35	11	9	2		57	
Victoria Drive South		10	3				13	
Total	19	647	454	170	14	2	1306	

Do you have the Right to Appeal?

If you are unhappy with the points, you have been awarded you can appeal in writing to the Housing Manager. If you are unhappy about the way your application has been handled, you can make a complaint. Further details are available from our office.

Housing List Review

We carry an annual review of applications to ensure our list is up to date. When you received correspondence from us asking if you want to remain on the list you need to reply. If you don't, we will cancel your application.

Change of Circumstances

It's up to you to tell us straight away if your circumstances change e.g. a change in your housing or family circumstances as this may affect your points.

Please remember to use your unique reference number from your current application as this will ensure that your original date of application is kept.

Allocating a property

When we allocate a property, we use a quota system which is decided every year. The Association aims to make allocations to the following categories each year:

- House Waiting List

- Transfers
- Homeless Referrals

Other housing providers

Name	Contact info	Areas covered
Partick Housing Association 10 Mansefield Street Partick G11 5QP	0141 357 3773 https://www.partickha.org.uk/	Partick, Hyndland Anniesland
Yoker Housing Association 2310 Dumbarton Road Yoker G14 0JS	0141 950 9050 https://www.yokerha.org.uk/	Yoker
Sanctuary Scotland Housing Association 7 Freeland Drive Glasgow G53 6PG	0808 168 3475 https://www.sanctuary.co.uk/	Whiteinch, Anderson & Anniesland
Yorkhill Housing Association 1271 Argyle Street Glasgow G3 8TH	0141 285 7910 https://yorkhillha.org/	Yorkhill
Glasgow West Housing Association 5 Royal Crescent Glasgow G3 7SL	0141 331 6650 http://gwha.org.uk/	Anderson, Hillhead, Kelvinbridge, Finnieston
Queens Cross Housing Association 45 Firhill Road GLASGOW G20 7BE	0808 143 2002 https://www.qcha.org.uk/	Maryhill
Wheatley Homes	0800 479 7979 https://www.wheatleyhomes-glasgow.com/	Throughout Glasgow

Retirement or specially adapted accommodation providers:

Bield Housing Association Craighall Business Park 7 Eagle Street Glasgow Tel Number: 03000 132 162 https://www.bield.co.uk/	Hanover Housing Association Watermark Business Park Pavillion 5, Ground Floor 345 Govan Road Glasgow Tel Number: 0800 111 4646 https://www.hanover.scot/
---	--

Trust Housing Association Pavillion 5, 1st Floor 345 Govan Road Glasgow (appointment only) Tel Number: 01698 377 200 0131 444 1200 https://www.trustha.org.uk/	Lorretto Housing Lipton House 2 nd Floor 170 Crown Street Glasgow Tel Number: 0800 952 9292 https://www.lorettoha.co.uk/
--	---

Homeless Advice:

During office hours you can phone Health and Social Care Connect at Glasgow City Council on:

- phone 0141 287 0555

Out with office hours (after 4:45pm Monday to Thursday or 3:55pm on a Friday and at weekends):

- emergency social care service: 0300 343 1505
- emergency homelessness services: 0800 838 502

Keeping you safe - all adults and children have the right to be safe from harm. If you are worried about yourself, or someone else, being at risk of harm / abuse, including neglect, then it is important to tell someone. If they are in immediate danger, phone 999. If they are not in immediate danger, you can contact report your concerns to Health and Social Care Connect on 0141 287 0555 or, for adults, [complete an online adult support and protection referral](#).

If you need an asylum service, then please use the address / phone number below:

Asylum and Refugee Team
44 South Portland Street Glasgow
G5 9JJ
Phone: 0141 222 7352

Housing Advice general

Shelter Scotland
116 Osborne Street, **Glasgow**, G1 5QH (appointments only)

<https://scotland.shelter.org.uk/>

WSHA ALLOCATIONS POLICY SUMMARY OF POINTS

<u>Special Needs Groups and Referral</u>	100 points
<u>Overcrowding (maximum of 30 points awarded)</u>	
1 bed-space short	5 points
Each bedroom short	10 points
<u>Lacking Amenities</u>	
Inside toilet	40 points
Separate Kitchen Area	30 points
Bath/Shower	20 points
Lack of piped hot water	10 points
Separate Bedroom/Livingroom	15 points
<u>WSHA Tenants in bedsit flat (after 1year qualify for)</u>	20 points
<u>Sharing Amenities</u>	10 points
<u>Insecurity of Tenure</u>	20 points
<u>Hostels/ hotels/ prisons/ institutions/supported accommodation/ temporary accommodation)</u>	40 points
<u>Tied workers (no date of leaving)</u>	20 points
<u>Tied workers (with proof of date of leaving)</u>	40 points
<u>No fixed abode</u>	40 points
<u>Medical</u>	
A	50 points
B	35 points
C	20 points
<u>Second Family Member (Medical)</u>	
A	15 points
B	10 points
C	5 points
<u>Social Points</u>	
Support to/from Relative	5 or 20 points
Travel to Work	20 points
Severe Targeted Harassment	60 points

How Much Does It Cost to Run a Home?

Rent

Bedroom Size	Weekly	Monthly
1 Bed	£98.41	£393.64
2 Bed	£103.32	£413.28
3 Bed	£119.08	£476.32
4 Bed	£121.62	£486.48

Council Tax

The Annual Council Tax rates for Glasgow City Council for 2025/26 are as follows:

Band	Council Tax	Total with water charges
Band A	£1074	£1474.26
Band B	£1253	£1719.96
Band C	£1432	£1965.68
Band D	£1611	£2211.39
Band E	£2116.68	£2850.49
Band F	£2617.88	£3485.11
Band G	£3154.88	£4155.53
Band H	£3946.95	£5147.73

These rates reflect the average council tax charges for each band

Gas (This information is based on an average and is subject to change)

Gas usage	Average annual consumption	Monthly Cost	Annual Cost
Low – 1 bedroom	8,000 kWh	£52.26	£627.17
Medium – 3 bedroom	12,000 kWh	£73.22	£878.66
High – 5 bedroom	17,000 kWh	£99.42	£1,193.01

Electricity (This information is based on an average and is subject to change)

Electricity usage	Average annual consumption	Monthly Cost	Annual Cost
Low – 1 bedroom	1800 kWh	£55.85	£670.21
Medium – 3 bedroom	2700 kWh	£80.00	£960.05
High – 5 bedroom	4.100 kWh	£110.75	£1,421.24